My YORK
WIFI APP FOR AIR CONDITIONER

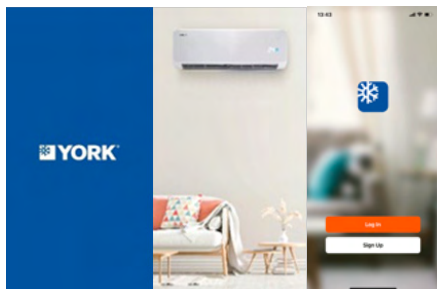The power behind **your mission**

Johnson
Controls

User Guide

Download the My York app

Search for "My York" APP in Apple's App Store and other major app stores or scan the QR code to download the My York app.

User accounts

Register an account

1. Tap Sign Up and carefully read and agree on the User Agreement and Privacy Policy to go to the Register page.

2. Register an account with an email address or mobile phone number. The State/Region field value follows the mobile phone settings by default and can also be manually changed. However, after the account is registered, the field value cannot be changed. Tap Get Verification Code.

3. Enter the returned verification code to navigate to the password setting page. Set a password as required and tap Done.

Reset a password

1. If the login password is forgotten, the user can reset the password based on the following steps:

2. On the Log In page, tap Forgot Password.

3. The State/Region field value is automatically specified and can also be manually changed. For the account registered with a mobile phone, this field must be the registered country or region.

4. Enter the registered mobile phone number or email address and tap Get Verification Code.

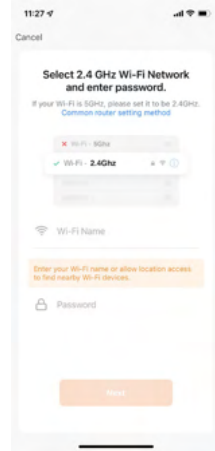5. Enter the code that was sent to the mobile phone number or email address.

6. On the page that appears, enter a new password and tap Done. Then, the password is reset, and the app is automatically logged in.

7. For security concerns, the app detects risks in the user' phone system during login. If the app detects a root or jailbreaking risk, a security reminder is displayed. The user can determine whether to exit the app or not. It is disabled by default.

Use the app

Add a device

Scan QR codes

Tap Add Device or the plus icon (+) in the top-right corner on the Home page to go to the device adding page. On the Add Device tab that appears, devices can be automatically found or manually added. To automatically add devices, the app must be granted Wi-Fi and Bluetooth permissions.

Add a device by scanning the device＇s QR code. Grant the app access to the camera on the phone to scan the QR code.

Frost Cooling Only
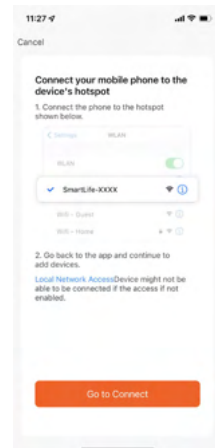

Frost Heat Pump

Iceberg Inverter

Input Wi-Fi name and password

Input Wi-Fi name and password
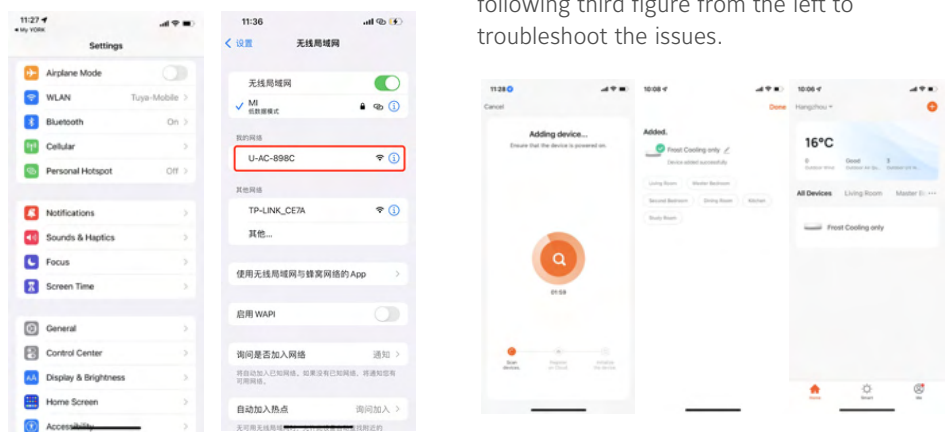

Manually add devices in AP mode

1. Re-connect to the power.

2. Turn on the AC and set it to Cooling Mode at low Speed & set the Temperature to 30 degrees.

3. When the Wi-Fi indicator on the panel flashes or the buzzer beeps 1 Time it means the configuration is successful.

4. In AP mode, on the Wi-Fi setting page of the mobile phone, find the Wi-Fi hotspot starting with U-AC-XXXX.

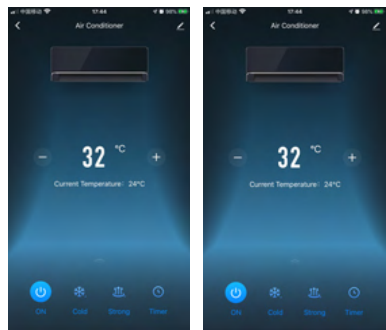5. Tap the Wi-Fi hotspot to connect the mobile phone to it.

6. After a successful connection, go back to the app to start pairing. The Wi-Fi hotspots of certain devices might use a custom name. The mobile phone must be connected to a 2.4 GHz Wi-Fi network.

7. The device pairing page on the app appears again and the pairing process continues. After the device is added, the user can customize the device name and specify the room where the device is located. A device name can contain a maximum of 64 characters.

8. If pairing fails, apply the tips in the following third figure from the left to troubleshoot the issues.

Function List after adding the device

Status display: Room temp. / Set temp

Control buttons: Mode / Fan / Swing / Schedule / Set temperature

Control buttons: Power On/Off / Sleep / More function

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